



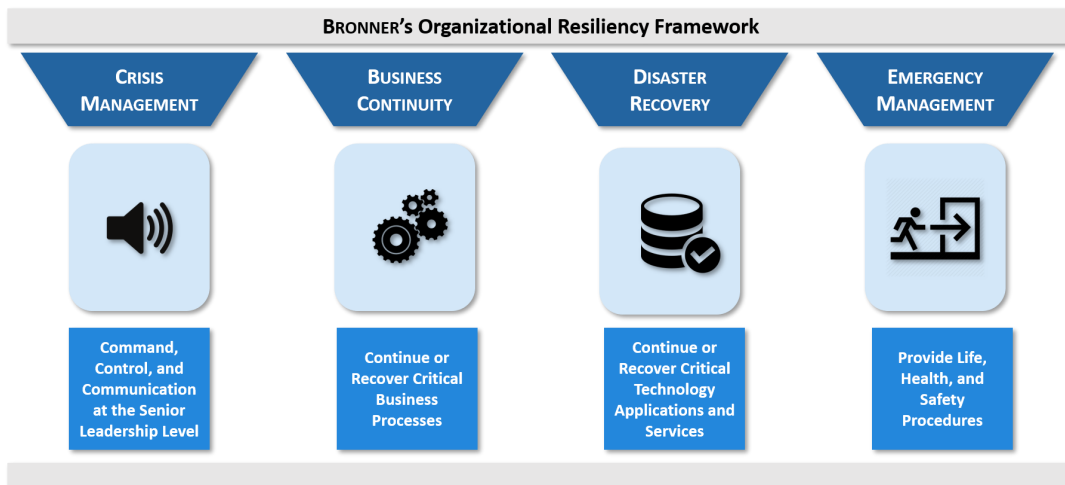
Organizational resiliency is the ability of an organization to recover quickly from unexpected challenges. A proactive approach to cultivating organizational resiliency maximizes opportunities and safeguards organizational performance when a business disruption occurs.

BRONNER COVID-19 SERVICES

- ORGANIZATIONAL RESILIENCY**
- Business Continuity Planning
 - Risk Management & Mitigation
 - Organizational Assessment
 - Strategic Optimization
 - Change Management
 - Multi-scenario Planning
 - Alternative Revenue Sourcing

ORGANIZATIONAL RESILIENCY FRAMEWORK

An organizational resiliency program is an integrated framework of four unique components to assess, mitigate, and respond effectively to key risks and disruption events across the organization.



- ACCOUNTABILITY OPTIMIZATION**
- Internal Controls Review
 - Procurement Optimization
 - Regulatory Compliance (CARES)
 - Grants Management
 - Internal / Performance Audit
 - Financial Governance

COVID-19 PANDEMIC



Following the COVID-19 outbreak, state and local governments are testing their organizational resiliency and response capabilities while faced with multi-faceted and complex operational challenges. Government leaders can use this opportunity to identify areas of improvement and prepare their agencies for the next disruption event.

- OPERATIONAL SUPPORT**
- Staffing Review & Augmentation
 - Virtual Public Engagement
 - Staff Training and Exercises
 - Operational Planning

THE BRONNER APPROACH

CURRENT STATE ASSESSMENT AND DIAGNOSTIC

RISK ASSESSMENT AND BUSINESS IMPACT ANALYSIS

STRATEGIZE AND DEVELOP RECOMMENDATIONS

DIAGNOSTIC TOOL EXAMPLES

After Action Reports

Assess each team's response to COVID-19 and identify key observations, lessons learned, and areas for improvement. These reports will be developed through facilitated interviews with team leads.

Current State Assessment Surveys

Engage the entire organization, including key vendors and partner organizations, through online surveys. Solicit input regarding the agency's organizational resiliency capabilities and its response protocols during COVID-19. Generate ideas for improving preparedness.

Best Practice Gap Analysis

Evaluate existing organizational resiliency plans against pre-defined industry criteria and best practices. Determine the effectiveness of existing plans and highlight strengths and areas of improvement.

AFTER ACTION REPORT

OBJECTIVE

Recover critical processes within specified time period

Accuracy of recovery procedures in plan

PERFORMANCE DURING DISRUPTION EVENT

Major challenges

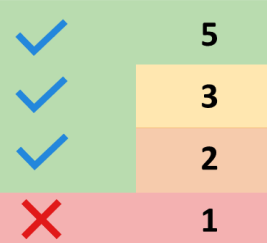
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BEST PRACTICE GAP ANALYSIS

DOES YOUR PLAN COVER...

SCORE

Critical processes



Backup staff

Staff contact info

IT system dependencies

ORGANIZATIONAL RESILIENCY DIAGNOSTIC BENEFITS

Leverage COVID-19 insights to prepare for Wave 2

Greater visibility into critical processes and associated dependencies

Proactive approach to managing risks

ABOUT BRONNER

Founded in 1987, BRONNER is a nationally known and respected multi-disciplined, professional services firm focused on serving the public sector. BRONNER has worked with public sector clients of all sizes in the areas of organizational resilience, business continuity, emergency preparedness and response, strategic planning, and enterprise optimization.

BRONNER is headquartered in Chicago, Illinois, with 11 offices nationwide in Chicago, Atlanta, Albany, Boston, Cleveland, Ft. Lauderdale, Indianapolis, Los Angeles, New York, Philadelphia, and Washington, D.C. Certified as a Small Disadvantaged or Women-Owned Business Enterprise in more than a dozen jurisdictions.

BRONNER
OPTIMIZING GOVERNMENT

Is your agency interested in an Organizational Resiliency Program?
We are ready to help.

Contact Dan Hughes, Government Services Manager

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