Caselle History

For over forty years Caselle has been providing software and services to local government. Our government customer base consists of over **1,300** satisfied municipalities, counties and service districts throughout the United States. Our clients have provided valuable product enhancement suggestions to us over the years. This has enabled Caselle to offer mature, feature-rich products to meet the needs of our growing and diverse clients.

All of our business (100%) is in local government. Our primary market exposure has been through direct sales, trade shows, and client referrals. Caselle appreciates the positive references and recommendations our customers give to their peers and business associates and are pleased that our customer retention, since 1983, exceeds 95%.

Caselle enjoys steady and manageable growth. This is attributed to several significant factors:

* Feature rich software
* Comprehensive training classes and materials
* Accurate data conversion
* Friendly, knowledgeable support personnel
* Sound financial and company management
* Highly skilled employees
* Continuous improvements to software