

**Workforce Dimensions**

# Absence Management

## An Easier Way to Manage Attendance, Leave, and Accruals

A recent survey<sup>1</sup> conducted by the Society for Human Resource Management found that the total financial impact of paid time off as a percentage of payroll is up to 22 percent. This number represents direct costs associated with paying absent employees and staff replacement workers, as well as indirect costs such as lost productivity.

The same study<sup>2</sup> determined that unplanned absences such as sick time, late arrival, early departure, and extended breaks reduce productivity by as much as 6.7 percent of payroll. Undeniably, the costs of employee absence are both real and measurable at your organization. But there is good news — the cost of absenteeism and its effects on productivity can be controlled with Workforce Dimensions™ Absence Management.



### Key Benefits

**» CONTROL LABOR COSTS**

- Employees can request leave and open leave cases on their own
- Real-time accrual balances and streamlining leave-of-absence processes prevent ineligible paid time off

**» MINIMIZE COMPLIANCE RISK**

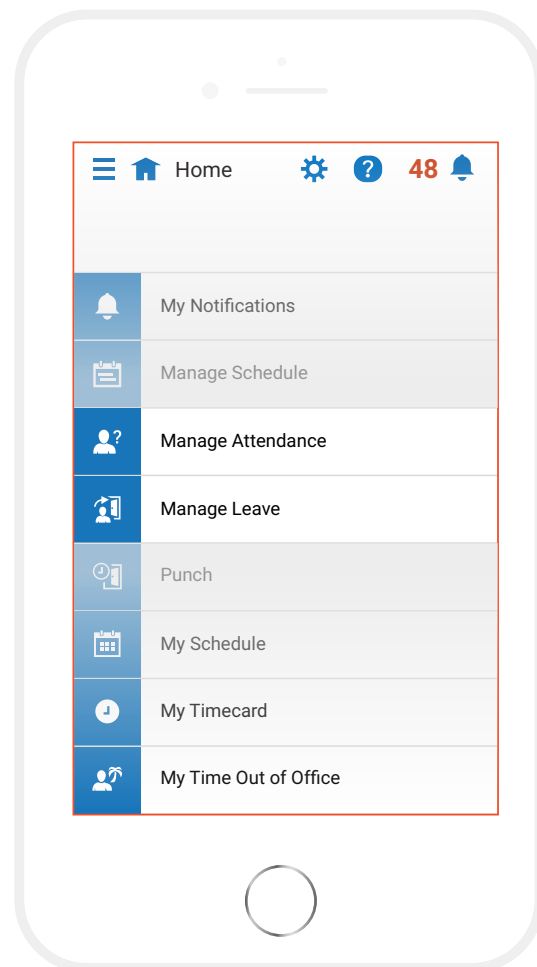
- Autotriggering configured rewards or disciplinary actions make attendance management fair and objective
- All events associated with disciplinary and reward scenarios are tracked and logged in detail for compliance and backup

**» IMPROVE WORKFORCE PRODUCTIVITY**

- Out-of-the-box reports give managers complete visibility into attendance and leave data
- Employees and managers can make leave edits and add leave time through the schedule

**» ENGAGE EMPLOYEES**

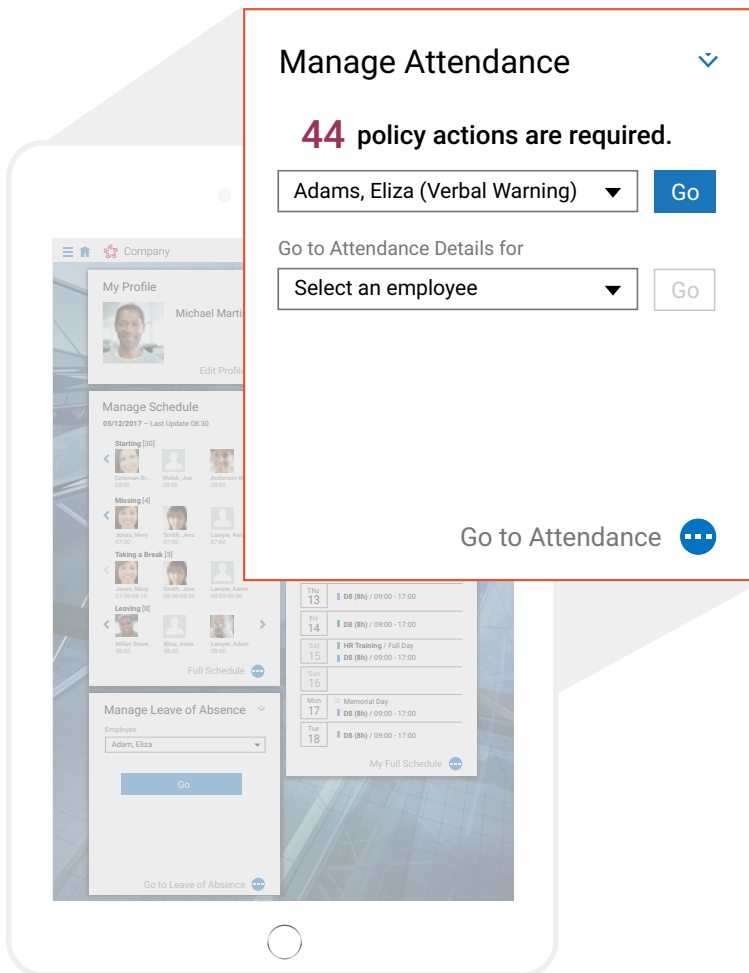
- Employees can edit signed-off periods up to 72 hours after sign-off
- Documents may be attached and leave cases opened or edited on a mobile device



<sup>1</sup>Society for Human Resource Management, *Total Financial Impact of Employee Absences in the U.S.* (2014, sponsored by Kronos Incorporated), at 3.

<sup>2</sup>*Ibid.*, at 11.


## Attendance



Workforce Dimensions Absence Management gives your executive team and leaders the visibility they need to accurately measure the cost of absences and understand what drives absenteeism. It gives frontline managers visibility and insight into patterns of employee attendance, enabling them to focus on employees with attendance issues. It also allows managers to be proactive in reducing the direct and indirect costs associated with replacement workers and excess overtime.

## Leave

The Absence Management solution standardizes and streamlines administration and enforcement of organizational, local, state, and federal leave policies, including the Family and Medical Leave Act, for which noncompliance can put your organization at risk for costly fines and lawsuits. The solution allows you to control the abuse of intermittent leave time — and eliminates error-prone manual tasks so you can maintain current, accurate, and consistent employee leave records.

 <b>ILLINJ</b> Edwards, Eddy	Case Status <b>Open</b>	Case Approval Status <b>Pending</b>																				
<p>Case details</p> <table border="1"> <tr> <td>Case Code / Index *</td> <td><b>ILLINJ - 003</b></td> <td>Initial Request Date *</td> <td><b>9/16/2014</b></td> </tr> <tr> <td>Case Status</td> <td><b>Open</b> Effective Date 8/04/2015</td> <td>Effective Date</td> <td><b>9/16/2014</b></td> </tr> <tr> <td>Case Approval Status</td> <td><b>Pending</b> Effective date 8/04/2015</td> <td>Category *</td> <td><b>Self</b></td> </tr> <tr> <td>Start Date *</td> <td><b>9/16/2014</b></td> <td>Reason</td> <td><b>Illness Injury</b></td> </tr> <tr> <td>End Date</td> <td><b>9/20/2014</b></td> <td>Frequency</td> <td><b>Continuous</b></td> </tr> </table>			Case Code / Index *	<b>ILLINJ - 003</b>	Initial Request Date *	<b>9/16/2014</b>	Case Status	<b>Open</b> Effective Date 8/04/2015	Effective Date	<b>9/16/2014</b>	Case Approval Status	<b>Pending</b> Effective date 8/04/2015	Category *	<b>Self</b>	Start Date *	<b>9/16/2014</b>	Reason	<b>Illness Injury</b>	End Date	<b>9/20/2014</b>	Frequency	<b>Continuous</b>
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## Accruals

The screenshot displays the Kronos Control Center interface. At the top, it shows '10 Employee Requests', '0 Exceptions', '3 Tasks', and '0 Recommendations'. Below this is a navigation bar with icons for 'My Actions', 'Select All', 'Refine', 'Hide Details', 'Approve', 'Refuse', 'Add Comments', 'Pending', 'Edit', 'Cancel', and 'Go To'. The main content area is divided into two columns. The left column lists several requests: Annual Vacation for Edward, Howard; Vacation for Loughlin, Brian; Swap Shift for Brown, Linda; Vacation for Martin, Douglas; Vacation for Nancy, Harris; and Casual Leave for Bliss, Anna. The right column shows a detailed view of a 'Time-off Request' for Edward, Howard, which is 'Submitted'. It includes a bar chart for 'Accruals' showing 'Requested' (40 hours) and 'Available' (60 hours) for Personal and Vacation categories. Below the chart are sections for 'Team Planned Absences', 'Comments and Status History', and 'System Stamps'.

Time-off policies are automatically enforced in Absence Management — consistently and accurately — to virtually eliminate potential abuse by employees and ensure that policies are applied fairly across the organization. Managers have a single point of access within the Workforce Dimensions suite to manage accruals, which is fully integrated with the timekeeping solution to improve payroll team productivity. This effective accrual management lets employees take their earned time off and helps management better understand their organization's leave liability.

### About Workforce Dimensions

At Kronos, we understand that great businesses are powered by great people, and we recognize the strategic advantage that the workforce can bring to your bottom line. That's why we developed Workforce Dimensions — a totally new solution that reimagines what's possible in modern workforce technology. Every dimension — the underlying technology, user experience, functionality, integration, data access, delivery, and support — is designed to help you optimize your most valuable resource: Your people.

Put Workforce Dimensions to work for you:  
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