ARCTIC IT
Tenacious Ingenuity®

STATE & LOCAL GOVERNMENT CAPABILITIES STATEMENT

SBA
8(a) Certified

TIN 72-1542664 | **DUNS** 607611469 | **CAGE** 4C3H1
GSA Contract Number GS35F192DA

ABOUT ARCTIC IT

Elevate and Simplify Your Technology with Arctic IT

In addition to security-first managed IT services, state and local governments require a market-leading ERP and CRM system that spans all community services. Arctic IT delivers the powerful **Microsoft Dynamics 365** platform to provide the security, familiarity, and reliability your departments need. Team with us to serve your community better with technology that digitally transforms the way you work.

Our solution combines the following capabilities all in one suite within the Microsoft Cloud: **Finance & Accounting, Procurement, Retail, Services/Utilities, Field Service, Human Resource Management & Payroll, Tax Assessments, Permitting & Licensing, and Citizen Portals for Payments & Event Management.**

OUR CAPABILITIES

- 🏛 Full ERP Lifecycle Implementation & Support
- 🏛 Case Management
- 🏛 Citizen/Public Portals
- 🏛 Microsoft Dynamics 365
- 🏛 Microsoft 365 Apps Migrations
- 🏛 Microsoft Power Platform
- 🏛 Microsoft Azure & Security
- 🏛 Microsoft Artificial Intelligence (AI)
- 🏛 Enterprise Technology Support
- 🏛 Enterprise License Agreement Support
- 🏛 Managed Services/IT Asset Management
- 🏛 Managed Security Services

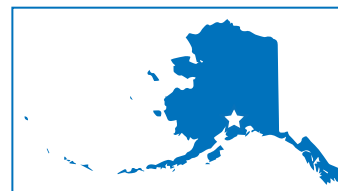Office Locations in **Seattle, WA** | **Plano, TX** | **Anchorage, AK** | **Lanham, MD**
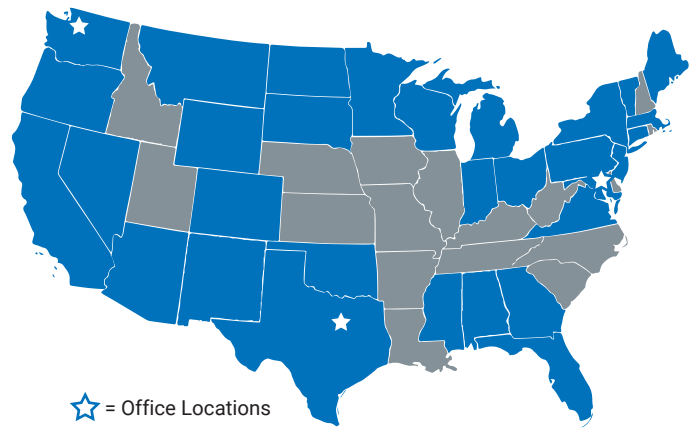
Gold
Microsoft Partner

Microsoft

Certified Competencies

- Cloud Platform
- Cloud Productivity
- Cloud Business Applications
- Data Platform
- Data Analytics
- Datacenter
- Enterprise Resource Planning
- DevOps
- Application Development
- Collaboration and Content
- Windows and Devices

Our Footprint

Arctic IT Clients in **32 States + Canada**

☆ = Office Locations

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PROJECT OVERVIEWS

King County

Arctic IT was chosen to develop and implement a Property Tax Administration System (PTAS) designed on the **Dynamics 365 Finance** and **Customer Engagement** platforms. This unique solution will make use of both the **Microsoft Commercial Cloud** and the **Microsoft Government Community Cloud**. The system will be responsible for parcel assessments, billing, collection, and distribution of property taxes, as well as providing web portal access to the public to submit property tax related information and file for exemptions.

> "This is a strategic public sector win for both Microsoft and Arctic IT, and is a clear example of collaboration and creativity to build a modern workplace solution for the county. This 100% Microsoft cloud-based solution sets the stage for other state and local governments to realize the value of Dynamics 365 and its secure integration to **Office 365, Azure, and the Power Platform**."
>
> – Dave Bailey, CEO/CTO at Arctic IT

National Park Service

Arctic IT is working locally and nationally to implement **Dynamics 365 Retail** for the National Park Service (NPS). This solution is currently being deployed to over 150 fee-collecting parks – the largest active deployment of Dynamics 365 Retail in the world.

For the first time, the National Parks will be connected enterprise-wide for Point of Sale and reporting. In addition, deploying Windows devices connected to the DOI network helps NPS meet security compliance for the federal government.

City of Seattle

What's more important than clean water? We've been selected by the City of Seattle and Seattle Public Utilities (SPU) to deliver groundbreaking technology for the security and integrity of Seattle's water supply for 1.3 million citizens. **Dynamics 365 Field Service** will manage permits, inspections, and compliance checks for the Cedar River Watershed.

The solution includes mobile and offline capabilities for the modern workforce all within the **Microsoft Government Community Cloud**.